



Standard of Practice Visual Impairment

This standard of practice is to support the CSW in providing safe, respectful and effective personal care to the public population in a dignified and ethical approach. Standards of Practice outline the expectations of the CSW and their responsibility in the delivery of care.

Visual Impairment

When one or more parts of the eye or brain that are needed to process images become diseased or damaged, severe or total loss of vision can occur. Person(s) with complete loss of vision or very limited vision need encouragement for independence and quality of life.

A Care Support Worker can perform the following visual assistance:

Anytime that a CSW is going to assist the person(s) with a procedure of any type, the CSW will need to explain to them what they are about to do.

Allow the person(s) to assist as much as possible.

Always indicate your presence by speaking to the person(s) when entering or leaving the room.

Keep doors closed or wide open, flush with the wall, to prevent accidents.

Do not rearrange furniture or the person(s) belongings without letting the person(s) know of the changes.

When serving food to the person(s) always explain what you are serving and place the food in the manner of the numbers on a clock. Tell them the corn is at 3 o'clock, etc.

Always allow the person(s) to take your arm when walking.

Always tell the person(s) where the phone, furniture and household items are situated.

Read to the person(s) if the person(s) so desires. Always offer encouragement and praise as this promotes the feeling of independence.